

### WELCOME TO AUTO-ISAC! MONTHLY VIRTUAL COMMUNITY CALL

October 6, 2021



TLP:WHITE

#### DHS TRAFFIC LIGHT PROTOCOL (TLP) CHART

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From: https://www.us-cert.gov/tlp

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#### **ÅGENDA**

Тіте (ет)	Торіс	
11:00	<ul> <li>Welcome</li> <li>➤ Why We're Here</li> <li>➤ Expectations for This Community</li> </ul>	
11:05	<ul> <li>Auto-ISAC Update</li> <li>➢ Auto-ISAC Activities</li> <li>➢ Heard Around the Community</li> <li>➢ What's Trending</li> </ul>	
11:15	DHS CISA Community Update	
11:20	Featured Speaker: Mr. Darrell Russell Director of Operations-Vehicles, National Insurance Crime Bureau (NCIB)	
11:45	Around the Room ➤ Sharing Around the Virtual Room	
11:55	Closing Remarks	



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#### WELCOME - AUTO-ISAC COMMUNITY CALL!

**Purpose**: These monthly Auto-ISAC Community Meetings are an opportunity for you, our Members & connected vehicle ecosystem Partners, to:

- ✓ Stay informed of Auto-ISAC activities
- ✓ Share information on key vehicle cybersecurity topics
- Learn about exciting initiatives within the automotive community from our featured speakers

**Participants**: Auto-ISAC Members, Potential Members, Strategic Partners, Academia, Industry Stakeholders and Government – *the whole of the automotive industry* 

**<u>Classification Level</u>: TLP:GREEN -** May be shared within the Auto-ISAC Community and "off the record"

**How to Connect**: For further info, questions or to add other POCs to the invite, please contact us! (sharmilakhadka@automotiveisac.com)





#### **ENGAGING IN THE AUTO-ISAC COMMUNITY**

### \* <u>Join</u>

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**OEM** Members

- ✤ If your organization is eligible, apply for Auto-ISAC Membership
- ✤ If you aren't eligible for Membership, connect with us as a Partner
- Get engaged "Cybersecurity is everyone's responsibility!"

#### \* Participate

- Participate in monthly virtual conference calls (1<sup>st</sup> Wednesday of month)
- If you have a topic of interest, let us know!
- Engage & ask questions!



**21** Navigator Partners

#### **41** Supplier & Commercial Vehicle Members

#### Share – "If you see something, say something!"

- ✤ Submit threat intelligence or other relevant information
- Send us information on potential vulnerabilities
- Contribute incident reports and lessons learned
- Provide best practices around mitigation techniques

Membership represents 99% of cars and trucks on the road in North America Coordination with **26** critical infrastructure ISACs through the National Council of ISACs (NCI)



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Innovator

**Partners** 

#### 2020 - 2021 BOARD OF DIRECTORS

#### EXECUTIVE COMMITTEE (EXCOM)

#### 2022-2023 Elections coming!



Kevin Tierney Chair of the Board of the Directors GM



Josh Davis Vice Chair of the Board of the Directors Toyota



Jenny Gilger Secretary of the Board of the Directors Honda

**Michael Feiri** 

Vice Chair of the

Advisory Board

ZF



Tim Geiger Treasurer of the Board of the Directors Ford



Chris Lupini Chair of the SAG Aptiv



Todd Lawless Chair of the Advisory Board Continental



Larry Hilkene Chair of the CAG Cummins

2020 - 2021 Advisory Board (AB) Leadership





Todd Lawless Chair of the Advisory Board Continental



6 October 2021

#### **Member Roster**

AS OF OCTOBER 1, 2021

#### **63 Members**

Aisin	Hyundai	NXP
Allison Transmission	Infineon	Oshkosh Corp
Aptiv	Intel	PACCAR
Argo AI, LLC	John Deere Electronic	Panasonic
AT&T	Kia	Polaris
Blackberry Limited	Knorr Bremse	Qualcomm
BMW Group	Lear	<b>Renesas Electronics</b>
BorgWarner	LGE	Stellantis
Bosch (Escrypt-Affiliate)	Luminar	Subaru
Continental (Argus-Affiliate)	Magna	Sumitomo Electric
Cummins	MARELLI	Tokai Rika
Denso	Mazda	Toyota
Faurecia	Mercedes-Benz	TuSimple
Ford	Meritor	Valeo
Garrett	Mitsubishi Motors	Veoneer
General Motors (Cruise-Affiliate)	Mitsubishi Electric	Volkswagen
Geotab	Mobis	Volvo Cars
Google	Motional	Volvo Group
Harman	Navistar	Waymo
Hitachi	Nexteer Automotive Corp	Yamaha Motors
Honda	Nissan	ZF



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#### **BUSINESS ADMINISTRATION**

#### Members ONLY Activities: TLP:AMBER

Wednesday, October 27 – 4Q21 Europe Workshop from 7 – 11:00 a.m. ET (1 - 5:00 p.m. CET). Agenda to come. Registration is open.

#### Community Call: TLP: GREEN

- Date/Time: Wednesday, November 3, 11 12:00 p.m.
- Speaker: Kate McClaskey, DHS Program Lead, CISA DHS
- Title: Autonomous Ground Vehicle Security: Transportation Systems Sector
- Auto-ISAC Annual Cybersecurity Summit: TLP:WHITE
  - Hybrid, October 13-14, 2021, 8:00 am 5:00 pm
  - GM Titanium Sponsor at RenCen, Detroit, MI
  - LAST Call <u>Please REGISTER!!!</u>





#### AUTO-ISAC CYBERSECURITY SUMMIT | OCT 13-14TH | HYBRID



**Registration Open || Agenda & Themes on Website || Sponsor Prospectus on Website** 



### **AUTO-ISAC INTELLIGENCE**



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#### **AUTO-ISAC INTELLIGENCE**

- > Know what we track daily by <u>subscribing</u> to the DRIVEN
  - Send feedback, contributions or questions to <u>analyst@automotiveisac.com</u>
- Know our strategic perception of and outlook for the cyber threat environment by reading the <u>2020 Threat Assessment</u> in the Auto-ISAC 2020 Annual Report. The 2021 Annual Report and Threat Assessment are in production.
  - Email us to request the report, provide feedback, or ask questions.
- > Intelligence Notes
  - Despite the US Treasury Department's sanctions on Suex, a cryptocurrency exchange operating in Russia, and the US Government's initiative bringing together 30-nations to combat ransomware, <u>DO NOT</u> let your guard down; ransomware attacks will continue to pose a daily threat to your organization. <u>DO</u> have incident response and recovery plans. (<u>SecurityWeek</u>, <u>Politico</u>, <u>Department of the Treasury</u>, <u>BleepingComputer</u>)
  - Malware targeting mobile devices appears to be increasing in complexity. Closely monitor new reporting of vulnerabilities and malware targeting mobile devices and apps. Assess related risks to your products and critical systems (<u>ZDNet</u>, <u>CloudMark</u>, <u>ThreatPost</u>, <u>The</u> <u>Hacker News</u>).



## **CISA RESOURCE HIGHLIGHTS**



Presenter's Name October 6, 2021

### **TLP: WHITE – CISA Cybersecurity Awareness Month 2021**

- Four (4) Weekly Themes:
  - Be Cyber Smart.
  - Phight the Phish!
  - Explore. Experience. Share. Cybersecurity Career Awareness Week
  - Cybersecurity First
- Resources:
  - https://www[.]cisa[.]gov/cybersecurity-awareness-month
  - https://staysafeonline[.]org/cybersecurity-awareness-month/



### **TLP: WHITE – CISA Fourth Annual National Cybersecurity Summit**

- Four (4) themes that focus on CISA's mission to "Defend Today, Secure Tomorrow":
  - Oct. 6: Assembly Required: The Pieces of the Vulnerability Management Ecosystem
  - Oct. 13: Collaborating for the Collective Defense
  - Oct. 20: Team Awesome: The Cyber Workforce
  - Oct. 27: The Cyber/Physical Convergence
- Register at <u>https://www[.]Eventbrite[.]com/e/169672754777</u>
- More information at:
  - https://www[.]cisa[.]gov/cybersummit2021
  - https://www[.]cisa[.]gov/news/2021/09/08/cisa-host-fourth-annualnational-cybersecurity-summit



### **TLP: WHITE – CISA Current Activity Highlights**

- CISA Insights on Risk Considerations for Managed Service Provider Customers
  - https://us-cert[.]cisa[.]gov/ncas/current-activity/2021/09/03/cisa-insights-riskconsiderations-managed-service-provider
- CERT NZ Releases Ransomware Protection Guide for Businesses
  - https://us-cert[.]cisa[.]gov/ncas/current-activity/2021/09/14/cert-nz-releasesransomware-protection-guide-businesses
- ACSC Releases Annual Cyber Threat Report
  - https://us-cert[.]cisa[.]gov/ncas/current-activity/2021/09/16/acsc-releases-annualcyber-threat-report



### **TLP: WHITE – Joint Cybersecurity Advisories**

- CISA, FBI, and NSA Release Joint Cybersecurity Advisory on Conti Ransomware
  - https://us-cert[.]cisa[.]gov/ncas/current-activity/2021/09/22/cisa-fbi-and-nsa-releasejoint-cybersecurity-advisory-conti
  - https://us-cert[.]cisa[.]gov/ncas/alerts/aa21-265a
- FBI-CISA-CGCYBER Advisory on APT Exploitation of ManageEngine ADSelfService Plus Vulnerability
  - https://us-cert[.]cisa[.]gov/ncas/current-activity/2021/09/16/fbi-cisa-cgcyber-advisoryapt-exploitation-manageengine
  - https://us-cert[.]cisa[.]gov/ncas/alerts/aa21-259a



### **TLP: WHITE – Additional Resources From CISA**

- CISA Homepage <u>https://www[.]cisa[.]gov/</u>
- CISA NCAS <u>https://us-cert.cisa.gov/</u>
- CISA News Room <u>https://www[.]cisa[.]gov/cisa/newsroom</u>
- CISA Blog <u>https://www[.]cisa.gov/blog-list</u>
- CISA Publications Library <u>https://www[.]cisa[.]gov/publications-library</u>
- CISA Cyber Resource Hub <u>https://www[.]cisa[.]gov/cyber-resource-hub</u>
- CISA Vulnerability Management (formerly known as the National Cyber Assessment and Technical Services (NCATS) program) - <u>https://www[.]us-cert[.]gov/resources/ncats/</u>
- CISA Cybersecurity Directives <u>https://cyber[.]dhs[.]gov/directives/</u>
- CISA COVID-19 Response <u>https://www[.]cisa[.]gov/coronavirus</u>





For more information: cisa.gov

Questions? CISAServiceDesk@cisa.dhs.gov 1-888-282-0870



#### **AUTO-ISAC COMMUNITY MEETING**

### **Why Do We Feature Speakers?**

- \* These calls are an opportunity for information exchange & learning
- \* Goal is to educate & provide awareness around cybersecurity for the *connected vehicle*

#### What Does it Mean to Be Featured?

- Perspectives across our ecosystem are shared from Members, government, academia, researchers, industry, associations and others.
- Goal is to showcase a rich & balanced variety of topics and viewpoints
- Featured speakers are not endorsed by Auto-ISAC nor do the speakers speak on behalf of Auto-ISAC
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#### How Can I Be Featured?

If you have a topic of interest you would like to share with the broader Auto-ISAC Community, then we encourage you to contact us!

**7** Best Practice Guides available on website

**2000+** *Community Participants* 





**30+** Featured Speakers to date



### **FEATURED SPEAKER**



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#### DARRELL RUSSELL, NICB DIRECTOR OF OPERATIONS-VEHICLES



**D.T. "Rusty" Russell** is the Director of Operations-Vehicles with the National Insurance Crime Bureau (NICB). In his role he coordinates all vehicle, marine, and specialized equipment investigative programs both nationally and internationally.

He has been with NICB since 2009 and previously served as an NICB Special Agent in Western North Carolina.

Prior to joining NICB, Rusty Russell retired from the Saint Lucie County Sheriff's Office, spending the last fourteen years of his law enforcement career as a detective assigned to the auto theft division.



# **NICB** Overview

**Rusty Russell** Director of Operations-Vehicles





# **About NICB**

- For more than a century, NICB's Intelligence Analysts and Investigators have aided the industry and law enforcement in combatting insurance crime
- We assist nearly 1,200 member companies in predicting, preventing, and prosecuting insurance crimes
- We have a robust network of strategic relationships with insurers, law enforcement agencies, data providers, and other anti-fraud organizations









### **Our Mission**

Through intelligence-driven operations, NICB leads a united effort to combat and prevent insurance crime.

### **Our Vision**

To be the preeminent organization fighting insurance crime.



## **Our Core Pillars**

Intelligence, Analytics, and Operations Education and Crime Prevention

> Strategy, Policy, and Advocacy



## Intelligence, Analytics, & Operations

- Uniquely positioned to investigate multi-claim, multi-carrier insurance fraud
- Innovative approaches to identify and leverage unique intelligence sources
- Established partnerships with local, state, and federal law enforcement agencies along with data providers and anti-fraud organizations
- World renowned vehicle identification expertise





## **Education & Crime Prevention**

- NICB serves as the authority on insurance crime trends and prevention measures to inform and engage the public
- Standardized training curriculum for entry-level to advanced analysts and investigators
- National Insurance Crime Training Academy (NICTA) provides the largest and most robust fraud curriculum
  - On-demand courses and weekly webinars facilitated by experienced agents and industry experts





# **Evolving Our Data Capability**

- As insurance crime threats increase in frequency and complexity, NICB is leveraging data analytics to identify unknown criminal networks and better forecast crime trends
- NICB is uniquely positioned in the industry to lead the fraud data analytics efforts
- Working collaboratively with stakeholders, NICB will utilize data analytics responsibly to prevent and combat insurance crimes, consistent with law and regulations





# Where We Are

- Approximately 190 NICB Special Agents are strategically located throughout the U.S.
  - Law enforcement and insurance industry experience
  - Law enforcement contacts and liaison
  - State and Federal agencies' contacts and liaison





# **How We Investigate**

- Collect and analyze questionable medical, commercial, vehicle, and property fraud claims
- Provide ForeWARN<sup>SM</sup> and MedAWARE<sup>SM</sup> alerts to NICB members
- Conduct joint investigations
- Support prosecutive efforts





# **Multi-Claim Investigations**

NICB works to identify and shut down multi-claim fraud rings and provides law enforcement with evidence to help prosecute the criminals involved.

- Casualty Fraud
  - Attorney Activities
  - Illegal Solicitations
  - Runners, Chasers and Cappers
  - Kickback and Bribery





# **NICB Managed Data**

- NICB Information Sources
  - Shipping and Assembly
  - NCIC/CPIC Mirror Image
  - License Plate Reader File
  - Vehicle Impounds
  - Manufacturer Key Code Transaction Data



# **NICB Managed Data**

- NICB Information Sources (cont.)
  - Geospatial Intelligence
  - NICB Intelligence Database
  - Rental Fleet Inventory
  - Boat/Vessel File
  - NICB Case and *Fore*WARN<sup>SM</sup> Alert Indicator





# IA Group

- Customer Contact / Call Center
- 13 people divided into two teams
- Hours of operation: 7-7 pm Mon Fri
- Phone: 800-447-6282 x 7002
- Email: <u>IA@NICB.org</u>



## What Does an IA Do and for Who?

Conducts research and disseminates information that aids in the identification and recovery of stolen vehicles and suspect insurance claims.

### Assists by Phone/Email to:

- Member Companies
- Law Enforcement Agencies
- NICB Agents
- General Public (VINCheck Validation)
- Manufacturers
- Vendors



#### **Law Enforcement Support**

- Vehicle identification
  - Provide secondary VIN locations
  - Cross-reference component parts
  - Surveillance videos
- Suspect runs
- Claim information



### **Suspect Runs**

- Suspect Runs / Data Runs
- Conducted by utilizing all or a combination of the following
  - Vehicle description
  - Model year
  - Geographical area
  - ORI
  - Date Range
  - Damage description



### **Surveillance Videos/Photos**

- Identify Possible Year, Make, Model
- Abductions
- Shootings
- Robberies
- Hits and Runs





### **Color Codes**

- Provide color codes for list of VINs
- Provide list of certain color of vehicle





### **Electronic Data in Vehicles**

- NICB is currently using Berla iVE to access infotainment data in vehicles.
- Agents have been specially trained and certified to use this system.
- iVE currently support the acquisition and analysis of over 15,000 vehicles.
- Not all vehicles are compatible.



## **Assistance with Infotainment Data**

The combination of information and entertainment

Connects the occupants to their digital world

Provides information on vehicle performance, scheduled maintenance, and current status

Generally interacts directly with occupants and is main focal point





## **What Information is Available?**

#### Connected Devices

- Bluetooth, USB or wireless
- Unique identifiers of the paired phones
- Subscriber numbers
- Contact lists
- Call logs
- SMS (text) messages
- Media files





# What Information is Available?

- Location Data
  - Track logs
  - Saved locations
  - Routes
  - Internal system or mobile device-if connected





# **What Information is Available?**

- Vehicle Events
  - Door open/close
  - Gear shift
  - Odometer readings
  - Vehicle ignition
  - Speed logs





### **Electronic Data in Vehicles**

- NICB is currently using Bosch's CDR Tool to access Event Data.
- Not a black box in an airplane
- Found on 1996 & newer vehicles
- Requires an "event" to trigger recording





## What's an Event?

- Event = Crash or other physical occurrence that causes the trigger threshold to be met or exceeded, or any non-reversible deployment restraint to be deployed, whichever occurs first.
- Also known as change in Delta V.
- > 5 mph change in velocity





## **Crash Data Retrieval (CDR) Tool**

- Built by Bosch
- The device in the vehicle is the EDR, the tool used to retrieve the information is the CDR
- CDR does not change, erase, remove or alter any data. It cannot "reset" data or the module containing the data
- EDR data may be overwritten by other newer events or circumstances





## **What's Required?**

- NICB requires a Search Warrant or other official court document
- While the law enforcement agency may feel "consent" is sufficient this will not meet our internal requirements



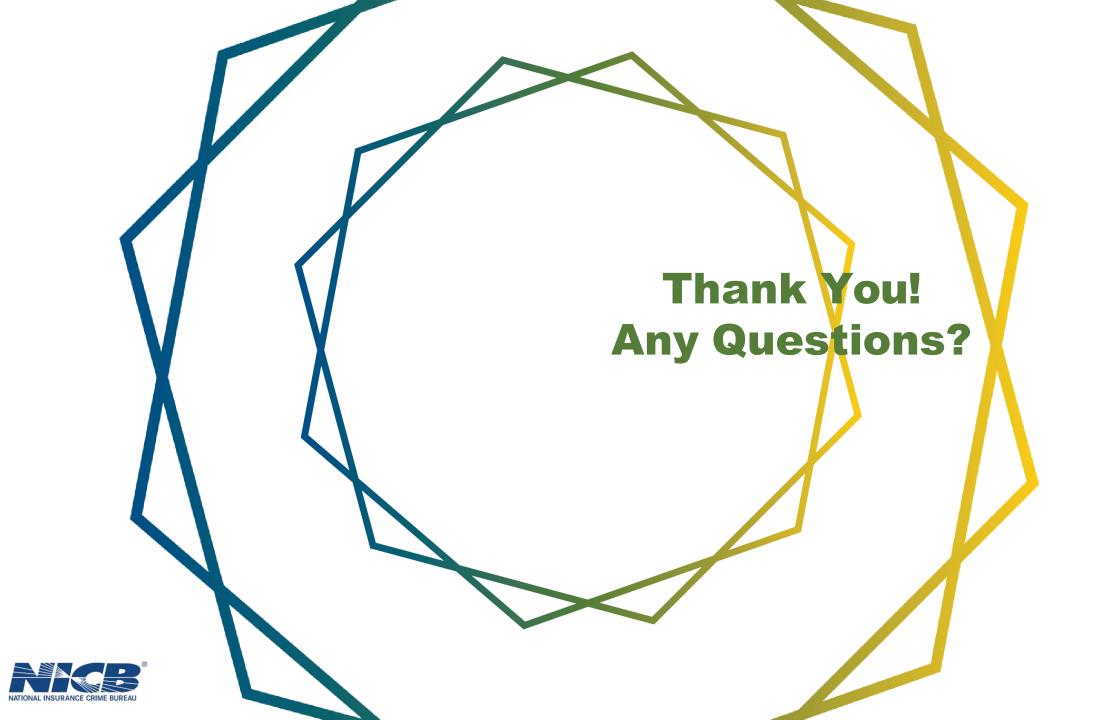


## **Differences between Berla & EDR**

- Infotainment System
- Not Event Driven
- Constantly recording data
- data stored days/weeks/months
- Interacts with external devices
- Extends to personal data
- Usually requires disassembly of center stack, very invasive
- Conducted pursuant to Court Order (search warrant)

- Event Data Recorder
- Event Driven
- Requires trigger event to record
- 5 sec before/duration of event
- No interaction with devices
- No personal data
- May require removal of ACM-depending on extent of damage
- Conducted pursuant to Court Order (search warrant)







#### **ANY QUESTIONS ABOUT THE AUTO-ISAC OR FUTURE** TOPICS FOR DISCUSSION?



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#### How to Get Involved: Membership

IF YOU ARE AN OEM, SUPPLIER OR COMMERCIAL VEHICLE, **CARRIER OR FLEET, PLEASE JOIN THE AUTO-ISAC!** 

- > REAL-TIME INTELLIGENCE SHARING
- > INTELLIGENCE SUMMARIES
- > REGULAR INTELLIGENCE **MEETINGS**
- > CRISIS NOTIFICATIONS

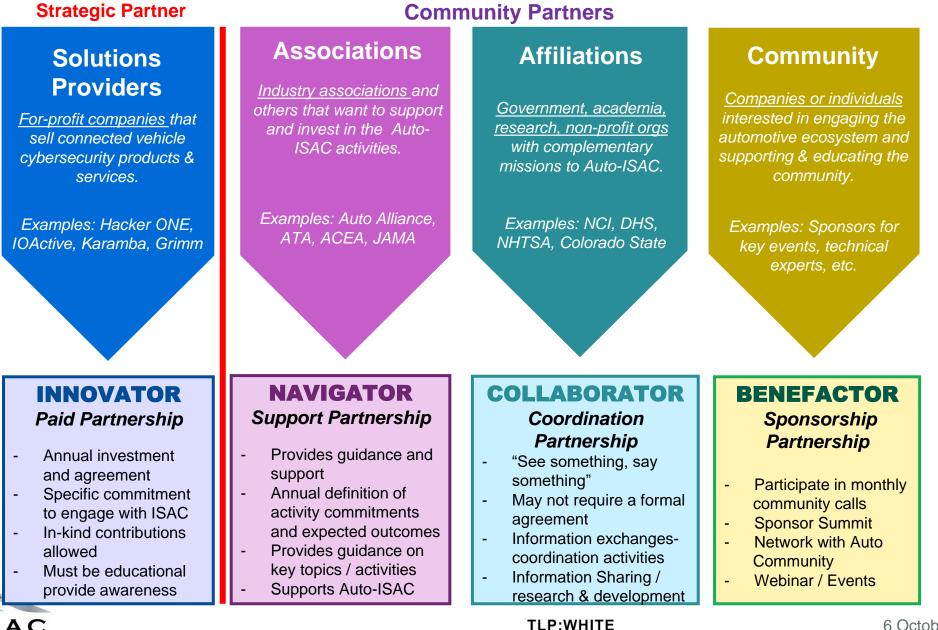
- > DEVELOPMENT OF BEST PRACTICE GUIDES
- > Exchanges and Workshops
- > TABLE TOP EXERCISES
- > WEBINARS AND PRESENTATIONS
- > MEMBER CONTACT DIRECTORY > ANNUAL AUTO-ISAC SUMMIT EVENT

To learn more about Auto-ISAC Membership, please contact andreaschunn@automotiveisac.com. For Partnership, please contact sharmilakhadka@automotiveisac.com.



#### **AUTO-ISAC PARTNERSHIP PROGRAMS**

AUTO-ISA



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#### **CURRENT PARTNERSHIPS**

MANY ORGANIZATIONS ENGAGING

#### **INNOVATOR** Strategic Partnership (15) ArmorText Celerium Cybellum Ernst and Young FEV GRIMM HackerOne Karamba Security Pen Testing Partners **Red Balloon Security Regulus** Cyber Saferide Security Scorecard **Trillium Secure** Upstream

Αυτο-Ι

SA

**NAVIGATOR** Support Partnership

> AAA ACEA ACM American Trucking Associations (ATA) ASC ATIS Auto Alliance EMA **Global Automakers** IARA IIC JAMA MEMA NADA NAFA NMFTA **RVIA** SAE TIA **Transport Canada**

#### COLLABORATOR Coordination Partnership AUTOSAR

**Billington Cybersecurity** Cal-CSIC Computest Cyber Truck Challenge DHS CSVI DHS HQ DOT-PIF FASTR FBI GAO ISAO Macomb Business/MADCAT Merit (training, np) MITRE National White Collar Crime Center NCFTA NDIA NHTSA NIST Northern California Regional Intelligence Center (NCRIC) NTIA - DoCommerce OASIS ODNI Ohio Turnpike & Infrastructure Commission SANS The University of Warwick TSA University of Tulsa USSC VOI PF W3C/MIT Walsch College

BENEFACTOR Sponsorship Partnership 2020 Summit Sponsors-Claroty Upstream Escrypt Blackberry Cybellum Blockharbor C2A Synopsis Intsignts ValiMail 2019 Summit Sponsors-Argus Arxan Blackberry **Booz Allen Hamilton** Bugcrowd Celerium Cyber Future Foundation Deloitte GM HackerOne Harman **IOActive** Karamba Security Keysight Micron NXP PACCAR **Recorded Future** Red Balloon Security Saferide **Symantec** Toyota Transmit Security Upstream Valimail

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#### **AUTO-ISAC BENEFITS**

- Focused Intelligence Information/Briefings
   Cybersecurity intelligence sharing
   Vulnerability resolution
- Member to Member Sharing
- Distribute Information Gathering Costs across the Sector
- >Non-attribution and Anonymity of Submissions
- >Information source for the entire organization
- ➢Risk mitigation for automotive industry
- Comparative advantage in risk mitigation
- ➢ Security and Resiliency





#### Building Resiliency Across the Auto Industry



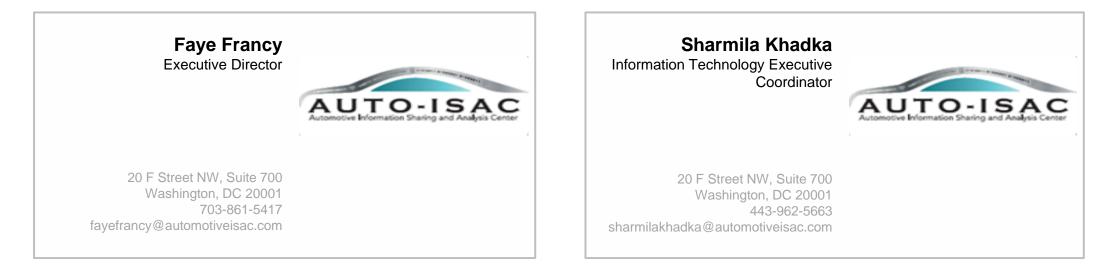
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#### **THANK YOU!**





#### **OUR CONTACT INFO**





www.automotiveisac.com @auto-ISAC



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